



Arkansas

Type	Provision(s)	Description
AGY, LTC	Ark. Code Ann. § 12-12-1711(b)(2)(F)(3)	The Department of Health and Human Services shall conduct a thorough investigation of all suspected adult maltreatment or long-term care facility resident maltreatment. An interpreter may be present during the interview of the maltreated person if necessary.
STA, TRA	Ark. Code Ann. §§ 20-16-903(b)(2)(D), 904(a), 1105(a)	Woman's Right to Know Act of 2001: For an abortion, informed consent must be obtained after the proper information is provided to a woman through a translator in a language understood by the woman. This information includes, the name of the physician who will perform the abortion, the medical risks associated with the particular abortion procedure to be employed; the probable gestational age of the fetus at the time the abortion is to be performed; and the medical risks associated with carrying the fetus to term. The woman must also be informed, in the proper language, that medical assistance benefits may be available; that the father is liable for child support; that she has the option to review the printed or electronic materials provided by the state of Arkansas; and that if the woman chooses to exercise her option to view the materials, these materials will either be mailed to her in printed form or viewed online by her. Requires all printed materials to be in English and every language spoken by two percent of the population and to include information on public and private agencies available to assist a woman through pregnancy, upon childbirth, and while the child is dependent (at the option of the division), description of the fetus at two-week gestational increments; abortion procedures; risks of abortion; and risks of pregnancy.
HEA	Ark. Code Ann § 25-15-101	Every person who cannot speak or understand the English language and who is a party or witness in any administrative proceeding shall be entitled to an interpreter to assist that person throughout the proceeding. If the board or agency appoints an interpreter, the fee for the services of the interpreter shall be paid from any funds available to the board or agency or be paid in any other manner ordered by the board or agency.
CHI, MEN	016-01-005 Ark. Code R. § 5012	Each youth residential facility shall have written policy and procedure and practice that new juveniles receive written orientation materials and rules and regulations in their own language if they do not understand English. When a language or literacy problem exists, a staff member or another qualified individual under the supervision of staff shall assist the juvenile in understanding the material.
OAA	016-19-001 Ark. Code R. § XI(A)	Area Agencies on Aging "shall conduct outreach efforts which will identify unserved individuals eligible for assistance, with emphasis on older individuals with limited English speaking ability.
MEN, TRA	016-04-003 Ark. Code R. Appendix	For the Division of Behavioral Services, language used in communications should be appropriate and grammatically correct. If Spanish is used, it should be grammatically correct and appropriate to the particular Hispanic/Latino target audience.
LTC	016-06-004 Ark. Code R. § 3004 016-06-007 Ark. Code R. § 1002.1 016-06-008 Ark. Code R. § 602.1 016-06-011 Ark. Code R. § 312.1(4)(1)(e) 016-06-012 Ark. Code R. § 401.4	For nursing homes, Elderchoices adult foster care providers, adult day health care providers, residential long term care facilities, and post-acute head injury retraining and residential adult care facilities, appropriate means shall be utilized to inform non-English speaking residents of their rights.



Arkansas continued

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MED, STA, CON	016-06-014 Ark. Code R. § 216.310(F) 016-06-024 Ark. Code R. § 216.410(B) 016-06-028 Ark. Code R. § 216.410(B) 016-06-045 Ark. Code R. § 217.231(B)	For Medicaid payment of sterilization, the person obtaining the consent for sterilization must sign and date the form after the recipient and interpreter, if one is used. The signature will attest to the fact that all elements of informed consent were given and understood and that consent was voluntarily given.
MEN	016-06-030 Ark. Code R. § 221.702(C)(2)	For inpatient psychiatric services for patients under the age of 21, providers must communicate their restraint and seclusion policy in a language that the resident or his or her parent(s) or legal guardian(s) understands and, when necessary, the facility must provide interpreters or translators.
AGY	016-06-051 Ark. Code R. § 173.300(4)	ConnectCare HelpLine, operated by Medicaid Outreach and Education, can help non-English-speaking individuals locate primary care physician offices or clinics where they can communicate in their native language.
MED, TRA, HEA	016-20-001 Ark. Code R. §§ 9301, 12180, 16070	Application for medical services must be available in both English and Spanish at DHS county offices, local health units, or by mail, if requested. If the applicant needs an interpreter, that information will also be noted. At hearings for these applications, if the applicant or recipient indicates that an interpreter is needed, the County Office must ensure that the Appeals and Hearings Office is aware of the request.
CON, TRA	016-14-013 Ark. Code R. § 4009.4.1	For HIPPA, all DHS agencies shall utilize the standard authorization form, "Authorization to Disclose Health Information," that contains the elements necessary to be considered a valid authorization. The standard authorization form is written in plain and simple language that a client or personal representative can easily read and understand. The standard authorization shall be made available in languages understood by a substantial number of clients served by each agency, which at a minimum must include Spanish.