



## District of Columbia

Type	Provision(s)	Description
AGY, TRA	D.C. Stat. § 2-1375	The Mayor shall make available to persons whose primary language of communication is Chinese, Vietnamese, or Korean, a text version translated into these languages of any government published application, informational brochure or pamphlet which is essential to obtain services relating to the health of Asian or Pacific Islander residents.
AGY, HEA	D.C. Stat. §§ 2-1901-1912	Establishing standards for interpreters to facilitate use of interpreters in administrative, judicial, and legislative proceedings and outlining its duties.
AGY	D.C. Stat. §§ 2-1931-1935	Language Access Act of 2004: Any District government agency, department, or program that furnishes information or renders services, programs, or activities directly to the public or contracts with other entities, either directly or indirectly, to conduct programs, services, or activities shall provide oral language services to a person with limited or no-English proficiency who seeks to access or participate in the services, programs, or activities offered by the covered entity. It shall determine annually what types of oral language services are needed and shall hire the necessary bilingual personnel into existing budgeted vacant public contact positions.
LTC, RGT, TRA	D.C. Stat. § 7-703.01(k)	Long term care facilities must post a notice prescribed by the Office of the Long Term Care Ombudsman that describes the rights of a resident and the telephone number of the ombudsman shall be posted in a conspicuous place at or near the entrance to the long-term care facility and on each floor of the facility and shall be provided in the appropriate language to those residents who do not speak or understand English.
TRA	D.C. Stat. § 7-2071.01(1)(A)-(B)	For the purposes of the Health Care Ombudsprogram, "accessible" means providing the program's written materials in Spanish and English, and in other languages when required by Title VI of the Civil Rights Act of 1964 or District law and interpreters to communicate with consumers in Spanish, and in other languages when required by Title VI or District law.
CHI, TRA	D.C. Stat. § 31-3974(b)(2)	A form allowing parents to opt-out of a requirement to have female children inoculated against the HPV virus must be available in English, Spanish, and any other language that the Mayor considers culturally appropriate.
EIS	22 D.C. Mun. Regs. § 2204.3	For newborn screening, if the parents do not understand English well enough to comprehend the information on hearing screening, the institution shall provide it in the parents' native language.
HOS	22 D.C. Mun. Regs. §§ 2710.11(e), 2810.10(e)	Each ICU and PICU for trauma care shall have support personnel available including interpreters.
MEN	22 D.C. Mun. Regs. §§ 3801.1, 3827.6	Prior to admission to a mental health community residence facility (MHCRF), if a resident cannot read or understand English, the notice shall be given orally and in writing in a language the resident can understand. No MHCRF shall refuse to make reasonable accommodations necessary to admit or retain a resident who is non-English speaking.
HHC	22 D.C. Mun. Regs. § 3912.6	Each home care agency must take appropriate steps to ensure that all information is conveyed to any patient who cannot read or who otherwise needs accommodations in an alternative language or communication method.
AGY, HOS, HHC, LTC	22 D.C. Mun. Regs. § 4050.12(a)(1)	In evaluating an application for a certificate of need (regarding applications which do not propose to reduce bed capacity or close a service; which are not submitted by a health maintenance organization; and which do not propose capital expenditures solely to correct imminent safety hazards, comply with licensure standards, or comply with certain accreditation standards), a project shall not negatively impact services available to service area ethnic populations who speak a language other than English.



## District of Columbia continued

Type	Provision(s)	Description
HOS, HHC, LTC, TRA	22 D.C. Mun. Regs. § 4405.5	Each Certificate of Need holder must post a prescribed notice of availability of uncompensated care in English, Spanish, and any other language that is the usual language of households of ten percent (10%) or more of the population, according to the most recent figures published by the Bureau of Census.
MCO, TRA	22 D.C. Mun. Regs. § 6000.3	Regarding health benefits plans, each insurer shall provide each member with written notice in English or Spanish, as appropriate, of the components of a grievance at the time the member first enrolls with the insurer.
MEN	22A D.C. Mun. Regs. § 502.3	Each mental health provider shall communicate its restraint and seclusion policy in a language the consumer, or the consumer's parent(s) or legal guardian(s) understand. When necessary, the mental health provider shall provide interpreters or translation.
MEN	22A D.C. Code Mun. Regs. § 3410.21	Each mental health rehabilitation services provider shall make language interpreters available as needed for persons who do not use English as a first language or use a non-primary language for communication.
MEN, TRA	22A D.C. Code Mun. Regs. § 3411.4(g)(5)	Each Core Service Agency (a community agency certified by the Department of Mental Health to coordinate patient care for eligible consumers) shall provide materials on how to access crisis/emergency services, writing at the 4th grade level and printed in English and either Spanish or other language conducive to facilitating communication with the majority of the CSA's target population.
MEN	29 D.C. Code Mun. Regs. § 945.9(m)	Each provider of day habilitation services reimbursed by Medicaid shall have a plan to provide interpreters for non-English speaking clients.
MEN	29 D.C. Code Mun. Regs. § 946.15(f)	Each provider of residential habilitation services reimbursed by Medicaid must ensure that all residential habilitation services staff are qualified and properly supervised to include having a plan to provide staff interpreters for non-English speaking consumers.
MED, HHC	29 D.C. Code Mun. Regs. § 29-4204.1, 29-4204.2	Each provider of home and community-based waiver services for persons who are elderly and individuals with physical disabilities shall establish a plan to adequately provide service(s) to non-English speaking recipients.
MED, HHC, RGT	29 D.C. Code Mun. Regs. §§ 5008.5, 5108.5	Each Provider of personal care services and home health services reimbursed by Medicaid shall take appropriate steps to ensure that each patient, including patients who cannot read or have a language or communication barrier, has received the required information on patient's rights.
MED	29 D.C. Code Mun. Regs. § 5403.6	Each Medicaid fee-for-service primary care provider shall provide health education programs for its enrollees in languages understood by the population being served.
MED, RGT	29 D.C. Code Mun. Regs. § 6411.5	Each provider participating in the Medicaid Health Care Reform Demonstration Project must take appropriate steps to ensure that each recipient, including patients who cannot read or have a language or communication barrier, has received the required information on patient's rights.