



Maine

Type	Provision(s)	Description
HEA	Me. Rev. Stat. Ann. tit. 5, § 51	Presiding officer shall appoint qualified interpreter or use a professional telephone-based interpretation service when a non-English speaking person is the subject of a proceeding before an agency or a court. Payment by one state for the service is discretionary to the extent payment is not required by law.
MCO	Code Me. R. § 02-031-850(7)(a)(5)	A carrier's application for approval of a managed care plan, application for an HMO certificate of authority, or application for a Preferred Provider Arrangement registration shall include an Access Plan which must include a description of the carrier's strategy to identify and address language and literacy barriers to accessing needed services.
MED, FAM	Code Me. R. § 10-144-101, Provider Manual §§ 1.06-3 and other sections for specific healthcare providers	Health care providers must ensure that MaineCare members are able to communicate effectively regarding their medical needs; MaineCare will reimburse providers for interpreters required for non- and limited-English speaking members when necessary in conjunction with another covered service. Providers may select interpreters but are responsible for ensuring that interpreters protect patient confidentiality. Family members or friends used as interpreters cannot be paid.
MCO	Code Me. R. § 10-144-109(1.02-1)	For commercial health maintenance organizations, "accessibility" is the extent to which a member of an HMO can obtain available services at the time they are needed including to language and other barriers to obtaining the service.
LTC	Code Me. R. § 10-144-117(8.2.1.9)	Each consumer attending an adult day program shall have a comprehensive written assessment; if the provider does not use the Department approved assessment tool, the assessment shall include primary language.
MED, HIV	Code Me. R. § 10-148-101(4)(3)	Medicaid providers of case management services to persons with HIV diseases must make reasonable provision to assure that services are available in the client's native language.
OAA	Code Me. R. § 10-149-005	For the Office of Elder Services, "greatest social need" means the need caused by non-economic factors that include language barriers and cultural isolation including that caused by racial or ethnic status that restricts an individual's ability to do normal daily tasks or that threatens such individual's capacity to live independently.
MEN, RGT, TRA	Code Me. R. § 14-193-001(V)(C)(5), (VII)(F)(2)	At the time of admission or intake for mental health services, each recipient shall be given a summary of recipient rights written in plain language which must be available in foreign languages, if necessary. Regarding grievances, an employee of the mental health facility, agency or program shall inform each recipient of this right and the right to be assisted throughout the grievance procedure by a representative of his or her choice, in a manner designed to be comprehensible to the individual recipient. In instances in which the recipient does not understand English, this information shall be delivered by an interpreter.
MED	Code Me. R. § 14-193-006A	A Private Non-Medical Institution (PNMI) licensed as a Medicaid provider is permitted to provide interpreter services.
MEN	Code Me. R. § 14-197-010(VI)(C)(4)	Certification requirements for agencies seeking to provide community based targeted case management for adults with mental retardation and autism must have specific policies and procedures governing the availability and provision of interpretive services consistent with applicable law and regulation.
MEN, CHI	Code Me. R. § 14-472-001 (V)(B)(2), (C)(5)	All facilities providing inpatient psychiatric services and to all agencies, facilities or programs providing inpatient, residential or outpatient mental health services to children must notify patients of their rights and in cases where the recipient does not understand English, the notification of rights shall be conducted by an interpreter. At the time of admission or intake, each patient shall be given a summary of rights which must be made available in foreign languages, if necessary.