



## New Hampshire

Type	Provision(s)	Description
MEN, RGT	N.H. Rev. Stat. Ann. § 330-A:15	The Mental Health Client Bill of Rights requires reasonable accommodations for those clients who do not read or speak English.
HEA	N.H. Code Admin. R. Health 203.03(f)	For Department of Health and Human Services hearings, an appealing party shall identify, in the appeal, any known specific needs or circumstances that relate to appellant's ability to attend or participate in a hearing, including, but not limited to, the need for interpreters.
XXX	N.H. Code Admin. R. Health 201.01(ae), 303.04(c)(2), 304.05(ai)(4)(b)	Standards for review of an application for a certificate of need include that health care services shall be available and accessible to 100% of the applicant's medically underserved population during all hours of business operation. The application shall describe the assistance provided to persons for whom language is a barrier, including but not limited to: human interpreters; interpretive telephone service; and personal translation service. A report accompanying the application must include how the proposal maximizes the availability of services to the medically underserved population expressed in terms of the assistance provided to persons for whom language is a barrier; "Medically underserved" means a group of persons in the state or region(s) of the state that are identified as having difficulties in accessing health care services including, persons for whom language is a barrier.
EIS	N.H. Code Admin. R. Mental Health 203.03(g)-(h)	For resolving complaints for family centered early supports and services, the notice shall be written in language understandable to the general public and provided to the parents in their native language. If the native language or other mode of communication is not a written language, the commissioner or his or her designee shall take steps necessary to ensure that the notice is translated orally or by other means to the parent in the parent's native language or other mode of communication; the parent understands the notice; and there is written evidence that the native language requirements set out in Part C of the IDEA have been met.
MEN, RGT, MFA	N.H. Code Admin. R. Mental Health 309.04(b)(4)(b), 310.04(b)(4)(b), 311.04(b)(4)(b)	The rights of persons receiving mental health services in the community or those receiving services for a developmental disability or acquired brain disorder or in a state mental health facility include the right to not be discriminated against in any manner because of race, color, or national origin, as provided in state and federal laws, including services which are accessible to persons of limited English proficiency.
HOS, MEN	N.H. Code Admin. R. Mental Health 405.11(d), 526.07(b)(3)	Hospitals or developmental services program designated as a receiving facility regarding mental health shall provide services such that language barriers are overcome.
MFA	N.H. Code Admin. R. Mental Health 507.07(d)(1)(f)	Day services for individuals with developmental disabilities shall maintain an administrative record of each patient that includes personal and identifying information, including primary language, if other than English.
MEN, MFA	N.H. Code Admin. R. Mental Health 510.11(h)	For family centered support services, all evaluations and assessments, notices of eligibility for services, individualized family support plans, notices of meetings, information regarding procedural safeguards, progress reports and consent forms shall be provided to the family in their native language unless it is unfeasible to do so. If the family's native language is not a written language, the provider shall take steps to ensure that the information is translated orally or by the mode of communication the family typically uses so that the information is meaningful and useful.
HHC	N.H. Code Admin. R. Health 601.20 (b)(2)(e)	Agencies providing personal care services must have a policies and procedures manual that includes written descriptions regarding the customer service system and the system for provision of consumer-directed personal care services, including foreign language interpreter capabilities.