



New Jersey

Type	Provision(s)	Description
INS	N.J. Stat. Ann. § 17B:17-20(c)	Any non-English language health or life insurance policy delivered or issued for delivery in this State shall be deemed to be in compliance with this act if the insurer certifies that such policy is translated from an English language policy that does comply with this act.
EIS	N.J. Stat. Ann. § 26:1A-36.6(f)	Intervention services to support infants and toddlers with disabilities, those at risk for disability, and their families must respect autonomy, interdependence and decision-making in a way which reflects the unique racial, ethnic, cultural and social-economic experiences and background of a family.
AGY	N.J. Stat. Ann. § 26:2-162(j)	The Office of Minority Health shall work collaboratively with colleges of medicine and dentistry and other health care professional training programs to develop cultural and language competency courses that are designed to address the problem of racial and ethnicity disparities in health care access, utilization, treatment decisions, quality and outcomes.
AGY, TRA	N.J. Stat. Ann. § 26:2-168	Department of Health must disseminate informational brochure on breast cancer in English and Spanish.
HOS	N.J. Stat. Ann. § 26:2H-12.8(h)	Any person admitted to a general hospital has the right to expect that within its capacity, the hospital will make reasonable response to request for services, including the services of an interpreter if 10% or more of the population in the hospital's service area speaks that language.
AGY	N.J. Stat. Ann. § 26:2S-21(b)(4)	The Managed Health Care Consumer Assistance Program in the Department of Health and Senior Services shall maintain a toll-free telephone number for consumers to call for information and assistance. The number shall be available to assist non-English proficient individuals who are members of language groups that meet population thresholds established by the Department.
AGY, WOM, TRA	N.J. Stat. Ann. § 26:2W-3(b)(3)	The Commissioner of Health and Senior Services shall establish a breast cancer public awareness campaign and shall provide for the use of public service announcements and printed materials in both English and Spanish.
AGY	N.J. Stat. Ann. § 30:1-1.1(a)	Requiring the Department of Human Services to establish a comprehensive social services information hotline operating in Spanish and English.
MFA	N.J. Stat. Ann. § 30:4-27.11(a)	Patients admitted to psychiatric facilities have the right to have examinations and services provided through interpreters in their primary means of communication at the earliest possible time.
AGY, MEN	N.J. Stat. Ann. § 30:6D-36(b)	The Family Support System in the Division of Developmental Disabilities in the Department of Human Services shall include interpreter services.
INT	N.J. Stat. Ann. § 34:9A-7.2	The Commissioner of the Department of Labor and Industry shall provide for and establish a permanent staff of certified Spanish language interpreters and other personnel as necessary to aid and assist seasonal workers in interpreting language in connection with matters involving any Federal, State, county or local governmental agency and shall maintain a roster of certified Spanish language interpreters.
PRO	N.J. Stat. Ann. §§ 45:9-7.2; 45:9-7.3	Requires completion of cultural competency instruction as a condition of receiving a medical school diploma and for relicensure.
CRD	N.J. Stat. Ann. § 45:9-22.23(b)(4)	Information regarding any translating services that may be available at the physician's, podiatrist's or optometrist's office practice site or sites, as applicable, or languages other than English that are spoken by the physician, podiatrist or optometrist shall be included in the provider's profile.
HHC	N.J. Stat. Ann. § 45:11-24.2	A person may satisfy the examination requirement for certification as a homemaker-home health aide by passing an oral competency evaluation in English or Spanish.



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AGY, TRA	N.J. Stat. Ann. § 45:14-81(b)	The "New Jersey Prescription Drug Retail Price Registry" in the Division of Consumer Affairs in the Department of Law and Public Safety shall make available electronically on its website in English and Spanish the consumer drug information contained in the registry.
EIS, TRA	N.J. Admin. Code tit. 8, § 18-1.2(1)	The Notice and Acknowledgment for the newborn biological screening program are available on a website in English and Spanish.
HOS	N.J. Admin. Code tit. 8, § 33-4.10(a)(8)	For approval of certificate of need, hospital must show how the project will promote access for racial and ethnic minorities and must document effective communication between the staff of the proposed project and non-English speaking people.
HOS	N.J. Admin. Code tit. 8, § 33E-1.5(b)(8)	For approval of certificate of need for intensive cardiac care units, hospitals should (to the extent possible) have bilingual clinical personnel available who can overcome language barriers and know and understand cultural differences among patients.
LTC, OAA	N.J. Admin. Code tit. 8, § 36-5.16	To meet standards for licensure, assisted living residences, comprehensive personal care homes, assisted living programs and residential health care facilities shall demonstrate the ability to provide a way to communicate with any admitted, non-English speaking resident using available community or on-site resources.
MFA, RGT, TRA	N.J. Admin. Code tit. 8, §§ 39-9.6(e) and 42-6.3(d)(1)	For residential care facilities, written information about resident rights, advance directives, and procedures concerning implementation of rights shall be made available in any language that is spoken as a primary language by more than 10 percent of the population served by the facility as a condition for licensing.
LTC	N.J. Admin. Code tit. 8, § 39-13.3(b)	Long-term care facilities, as a condition for licensure, shall ensure that all staff, including staff members not fluent in English is able to communicate effectively with residents and families.
LTC	N.J. Admin. Code tit. 8, § 39-39.4(c)	Social workers in long-term care facilities will facilitate communication between staff and non-English speaking residents.
CRD	N.J. Admin. Code tit. 8, § 39-43.18(a)(3) and (7)	Fees may be charged by the testing agency for certification of nurse aides in long term care facilities for clinical skills and Spanish oral examination or Spanish oral examination only.
HHC, RGT, TRA	N.J. Admin. Code tit. 8, § 42-6.3(d)(1)	Statement of home health care resident rights to make decisions including the right to refuse medical care and to formulate an advance directive shall be issued by the Commissioner and shall be made available in any language which is spoken as the primary language by more than 10 percent of the population in the agency's service area.
HHC, MFA, RGT, TRA	N.J. Admin. Code tit. 8(a), § 42-13.1, N.J. Admin. Code tit. 8, §§ 42C-5.1(a), 43-4.16(d)	Home health facilities, hospice programs and residential health care facilities shall make patient rights available in any language that is spoken as the primary language by more than 10 percent of the population in the agency's service area as a condition for licensing.
MFA	N.J. Admin. Code tit. 8, § 43-4.17	To meet standards for licensure, residential health care facilities shall demonstrate the ability to provide a way to communicate with any admitted, non-English speaking resident using available community or on-site resources.
XXX	N.J. Admin. Code tit. 8, § 43A-6.5, 6.6, 12.6(a)	Ambulatory care facilities shall provide printed and/or written instructions and information for patients, with multilingual instructions as indicated and must provide interpretation services when necessary for patients who do not speak English. They must also develop surgical policies and procedures for the provision of written instructions to the patient with multilingual instructions if indicated.
XXX	N.J. Admin. Code tit. 8, § 43A-29.10(a)(5)	Printed and/or written instructions and information with multilingual instructions shall be provided for patients receiving lithotripsy services.



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MFA, RGT	N.J. Admin. Code tit. 8, § 43F-3.6, 3.10, 4.1(a)	As a condition for licensure, adult and pediatric day health services facilities will provide participant instruction and health education, including multilingual instructions as indicated and shall demonstrate the ability to provide a way to communicate with any admitted, non-English speaking resident using available community or on-site resources. Adult and pediatric day health service facilities must conspicuously post patients rights in English and the primary language(s) of the participants.
RGT	N.J. Admin. Code tit. 8, § 43G-4.1	New Jersey Patient Bill of Rights includes the right to receive, as soon as possible, the services of a translator or interpreter to facilitate communication between the patient and the hospital's health care personnel.
HOS, MFA	N.J. Admin. Code tit. 8, §§ 43G-5.2(a)(10), 43H-5.4(f)	As a condition for licensing, hospitals and rehabilitation hospitals shall make written statement of patient rights (including the right to refuse medical care and the right to formulate an advance directive) available in any language that is spoken as the primary language by more than 10 percent of the population of the hospital's service area.
HOS	N.J. Admin. Code tit. 8, § 43G-5.5(c)	As a condition of licensure, hospitals shall provide interpretation services when necessary for patients who do not speak English.
XXX	N.J. Admin. Code tit. 8, § 43G-36.6 (c)(19)	Satellite Emergency Departments shall have policies and procedures for maintaining a record of hospital employees, medical staff members, and volunteers who can speak languages other than English and can provide interpretive services to patients.
MFA	N.J. Admin. Code tit. 8, §§ 43H-6.1(a)(8), (14), 43H-17.2	Rehabilitation hospitals must provide interpreter services and patient instruction and health education with multilingual instructions if their patient population is non-English speaking. Patients in rehabilitation hospitals have the right to receive, as soon as possible, the services of a translator or interpreter to facilitate communication between the patient and health care personnel.
PUB	N.J. Admin. Code tit. 8, § 52-3.2(a)(7)(ii)	Public health services shall link people to needed personal health services and assure health care when it is otherwise unavailable, including provision of culturally and linguistically appropriate materials and staff to assure linkage to services for special populations.
PUB	N.J. Admin. Code tit. 8, § 52-6.2(b)	Each local health agency shall implement and evaluate culturally and linguistically appropriate population-based health education and health promotion activities that are developed in accordance with the Community Health Improvement Plan.
AGY	N.J. Admin. Code tit. 8, § 52-10.2(d)(4), (e)	The formal countywide or multi-countywide Community Health Assessment shall identify barriers to transportation, language, culture, and service delivery within the countywide or multi-countywide area that affect access to health services, especially for low income and minority populations. The results of the countywide or multi-countywide Community Health Assessment shall be published in a "County Health Status Indicators Report." The results shall be presented in a manner that is sensitive and appropriate to language and culture.
XXX	N.J. Admin. Code tit. 8, § 52-13.1	Culturally and linguistically appropriate materials and staff shall be accessible to assure linkage to preventative personal health services for special populations.
PUB	N.J. Admin. Code tit. 8, §§ 52-13.2(a)(6), 52-13.3(a)(2)	Each local health agency, through the Community Health Improvement Plan, shall assist the local public health system in assuring personal health care services and clinical preventive health services that are culturally and linguistically appropriate.



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PUB	N.J. Admin. Code tit. 8, § 57-5.4 (d)	If, in the judgment of his or her health care provider, a person with active tuberculosis or clinically suspected active tuberculosis is incapable of understanding in English any communication required by these rules, the health care provider or, at his or her direction, the case manager, shall notify the local health officer who shall arrange for such communication in a language understood by the person.
HIV, WOM	N.J. Admin. Code tit. 8, § 61-4.1(c)(1)	If a woman refuses to sign the form acknowledging that she has received the required information and indicated her preference regarding testing for HIV infection, the provider shall enter a note into the woman's medical record and shall describe the provider's efforts to address patient-specific needs and factors such as language barriers.
PUB	N.J. Admin. Code tit. 8, § 63, Appendix (5)	Syringe exchange program services will be provided in a manner that is culturally and linguistically appropriate.
LTC	N.J. Admin. Code tit. 8, § 85-2.6(h)(7)	Social workers in nursing home facilities shall work with the Activities and/or Volunteer Services Departments to obtain visitors for residents who have communication difficulties due to a language barrier.
RGT, LTC, HOS, AGY, TRA	N.J. Admin. Code tit. 10, § 8-2.1(d)	Regarding advance directives and do-not-resuscitate orders, the written statement regarding patients' rights to make these decisions shall be made available in any language in which it is translated and made available by the Department of Health and Senior Services and a translator or reader shall be provided as needed.
MFA, CHI	N.J. Admin. Code tit. 10, § 37B-1.2(3)	Psychiatric community residences for youth definition of "consent" means that a parent having legal responsibility for educational decision making or the adult pupil has been fully informed of all information relevant to the activity for which the consent is sought, in his or her native language.
MFA, CHI	N.J. Admin. Code tit. 10, § 37B-3.3(a), 3.4(a)	Psychiatric community residences for youth shall prepare a list of youth's rights and shall post it in a prominent location and explain rights to youth including by appropriate means to youth whose primary language is not English. The residence shall provide and explain to every parent, by appropriate means, to individuals whose primary language is not English, indicating that the residence is required to comply with all requirements of this chapter.
MEN	N.J. Admin. Code tit. 10, § 37D-2.3(a)(3)	Through careful attention to ethnic, racial, primary language, and other characteristics, providers of community mental health services shall assure that services are culturally sensitive, culturally competent and in a language sufficiently well understood by the client to assure comprehension.
MEN	N.J. Admin. Code tit. 10, §§ 37F-2.2(a)(1), 37I-5.2(a)(8), 37I-5.6(b)(2), 37I-5.6(e)(1)	The Partial Care Service initial contact (governing services for individuals with severe mental illness to achieve community integration) shall serve to orient and engage new consumers in a culturally and linguistically appropriate manner, and facilitate continuity of service and shall assure that services culturally and linguistically accessible to all eligible families.
AGY	N.J. Admin. Code tit. 10, § 46-1.1(g)	To the extent practicable, the Division of Developmental Disabilities shall provide written eligibility material in the individual's primary language and in alternate formats as needed.
AGY	N.J. Admin. Code tit. 10, § 46A-1.1(c)(3)	New Jersey Developmental Disabilities Council System of Family Support shall include interpreter services.
MED	N.J. Admin. Code tit. 10, § 46D-2.1(k)	Medicaid eligibility written material shall be provided in the individual's primary language as needed to the extent practicable and in accord with the guidance on language access provided by the U.S. Department of Health and Human Services.
MFA	N.J. Admin. Code tit. 10, § 47-7.1(e)(3)	The Individual Habilitation Plan for a developmentally disabled individual admitted to a facility assessment process shall be adapted to the cultural background, language, ethnic origin and means of communication used by the individual and the family.

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MED, STA, CON	N.J. Admin. Code tit. 10, §§ 52-2.13(d)(3), 54-5.41(d)(3), 66-2.15(a)(5)(i)(7)(iii)	For Medicaid sterilization procedures, informed consent requires use of an interpreter if the individual to be sterilized does not understand the language used on the "Consent Form" or the language used by the person obtaining consent.
WOM	N.J. Admin. Code tit. 10, §§ 52-3.6(d), 54-6.7(d), 66-3.6(d)	HealthStart maternity care providers shall arrange for language translation and/or interpretation services.
MFA	N.J. Admin. Code tit. 10, § 52A-4.7(a)(1)	The initial contact at an adult acute psychiatric hospital shall orient and engage a new beneficiary in a culturally and linguistically appropriate manner and facilitate continuity of service.
XXX, TRA	N.J. Admin. Code tit. 10, § 54-5.40(f)	At the time a recommendation for elective surgery is made, the first opinion physician or the patient's operating surgeon must give the patient a bilingual Medicaid Second Opinion program brochure which explains the program and the steps for obtaining a second opinion.
CHC	N.J. Admin. Code tit. 10, § 66-4, Appx. D (C)(1)(a)	Federally qualified health centers in staffing budget proposals must include language and cultural appropriateness of primary care physicians and other providers and clinical support staff for the new program or service.
MED	N.J. Admin. Code tit. 10, § 69-1.4(c)	Medicaid shall have information, applications and staff agency personnel available to assist non-English speaking applicants for AFDC-related Medicaid income maintenance. Minority program materials in languages other than Spanish may be prepared based on knowledge of the population served.
MED, AGY	N.J. Admin. Code tit. 10, §§ 69-2.15(a), 69-3.19(e), 69-6.2(d)(10)	Medicaid notice of approval, disapproval and pending status and other information to client shall include a sentence in Spanish cautioning the client that it relates to his or her eligibility for AFDC-related Medicaid and if he or she does not understand the notice he or she should contact the Country Board of Social Services.
MED, HEA	N.J. Admin. Code tit. 10, § 69-6.3(e)(4)	A state liaison has the responsibility for arranging an interpreter for non-English speaking clients for AFCD-related Medicaid hearings.
MEN, CHI	N.J. Admin. Code tit. 10, § 73-3.21(b)(3)	Each Care Management Organization shall be evaluated on cultural, ethnic, and linguistic competency.
MEN	N.J. Admin. Code tit. 10, § 73-3.23(b)(3) and (c)(2)	For case management services, bilingual ability (such as Spanish/English) is preferred in geographic areas with high concentrations of non-English speaking consumers when hiring supervisors and care managers.
MED	N.J. Admin. Code tit. 10, § 74-1.4	For Medicaid and SCHIP managed health care, "multilingual" means, at a minimum, English and Spanish plus any other language which is spoken by 200 enrollees or five percent or more of the enrolled Medicaid population in the contractor's plan, whichever is greater. "Prevalent language" means a language other than English that is spoken by a significant number or percentage of potential enrollees and enrollees in the State.
MED	N.J. Admin. Code tit. 10, § 74-8.4(a)(4)	For Medicaid/SCHIP individuals who do not speak English or Spanish and who have an established relationship with a physician who speaks their primary language, when there is no available primary care provider in any of the participating managed care plans who speaks the beneficiary's language, the individual may be exempted from enrollment in a contractor's plan.
AGY, MEN	N.J. Admin. Code tit. 10, § 77-4.5(c)	The agency providing behavioral assistance services for children/youth or young adults enrolled in the partnership for children shall inform each beneficiary, legal guardian, and primary caregiver, as applicable, of their rights and of the responsibilities of the agency in a language or format that is understood by the child/youth or young adult and his or her primary caregiver and legal guardian.



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AGY, MFA, LTC, HHC, HOS	N.J. Admin. Code tit. 10, § 90-1.7(f)	All recipients of Federal financial assistance, such any public or private individual in health or social services, must ensure that LEP persons are given meaningful opportunities to participate in their programs, services and benefits. Where language differences prevent meaningful access on the basis of national origin, the OCR Guidance requires that recipient agencies provide oral and written language assistance at no cost to the LEP person.
MFA, CHI	N.J. Admin. Code tit. 10, § 127-6.13(d)	Residential Child Care Facilities shall ensure that the consent form for the use of all types of restrictive behavior management practices the facility uses is either translated or an interpreter is available to explain it to non-English parents.
AGY, HHC	N.J. Admin. Code tit. 10, §§ 140-2.3(a)(3), 140-3.8 (b)(1)	Applicants or consumers who are unable to communicate in English or have a communication handicap may make arrangements with county designated agency for an alternative means for verifying their request for an exception to eligibility standards or their notification of a move to another county for personal assistance services.
MCO	N.J. Admin. Code tit. 10, § 11:24-2.2(c)(13)	For a certificate of authority, health maintenance organizations shall include a description of the methods used by the HMO to facilitate access to services for culturally and linguistically diverse members.
MCO	N.J. Admin. Code tit. 11, § 24A-4.2(a)(3)(iii), 24-9.1(d)(6)	Managed care plans shall disclose which participating providers have the capacity to communicate in languages other than English.
XXX	N.J. Admin. Code tit. 13, §§ 30-8.7(e)(5), 35-6.5(c)(6), 35-9.11(c)(4), 39A-3.3(c), 44C-8.1(c)(3), 44E-2.2(d)(1), 44F-8.2(d)(1)	To the extent that a dental record, treatment record, or acupuncture treatment record, physical therapy record, speech pathology record, chiropractic record or respiratory therapy record is prepared in a language other than English and unable to be read by a patient or subsequent treating health care professional, the preparer shall provide a typed or written transcription and/or translation at no additional cost to the patient.
CRD, HHC	N.J. Admin. Code tit. 13, § 37-14.11(h)	Upon application to the Board, an individual may satisfy the examination requirement for certification as a homemaker-home health aide by passing an oral competency evaluation in English or Spanish.